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OPEN: Mon, Tues, Wed & Thurs from 8.30am to 2.30pm
Closed on Fridays and Public Holidays

Information Sheet

ANNUAL SUBSCRIPTION 2021/2022

SAS Access Fee:

- Non concession \$70
- Concession \$60 (a Valid Centrelink Issued Healthcare or Pension card must be presented)

Members joining the association for the first time between January and June will pay a reduced Access Fee of \$45 full membership or \$40 for Commonwealth Concession Card Holders.

Association Membership Fee:

Membership of QLD Stoma Association is complimentary for Stoma Appliance Scheme participants

SUPPLY ORDERING PROCEDURES

An order for stoma supplies may be placed through our members online ordering portal, in person, or by post.

Subject to the conditions of section 7.3.3 of the Stoma Appliance Scheme Operational Guidelines, orders may be placed for either a one or two month supply. Orders which include additional supplies authorised by Application for Additional Stoma Supplies (PB050) may be limited to a one month order at the discretion of the association

We recommend that December and January orders be placed together (as one large order) as a holiday order. The holiday order should be submitted by the end of November. The Association supplies stoma related products in terms of the Stoma Appliance Scheme and will only supply quantities as allowed under scheme guidelines. Orders which do not meet the scheme rules will be adjusted without notice. Please be aware that, once an order has been placed with the association, it may not be able to be amended.

Orders can be collected from our rooms during normal business hours or posted for a fee of **\$15 standard delivery*** (maximum size 25 cubic kg). The association can also arrange for parcels to be sent by **Express Post** or for a small quantity of emergency supplies to be sent directly from our suppliers in an emergency situation. Please contact the association to discuss these options.

**A surcharge may apply to interstate orders depending on parcel size*

PAYMENTS: QSA Ltd. accepts payment by cheque, money order, cash, and card payments (excluding AMEX, Diners Club). A 2% processing fee applies to all credit card payments. Payments can also be made through our Members Online Ordering Portal.

Cheques and Money Orders must be made payable to

“QUEENSLAND STOMA ASSOC LTD”.

The objective of Queensland Stoma Association is to promote the wellbeing of Ostomates in our community. The Association provides assistance and care, information, support and encouragement concerning all aspects related to stoma care and to living with a stoma. A major part of this work is to distribute free stoma appliances approved by the Commonwealth Health Insurance Commission. The Association is a non-government self-help organization with a committee of management elected from and by members. The Association employs a Manager and a number of staff who have the responsibility for the efficient operation of our centre. Our staff are assisted by a number of voluntary helpers, most of whom have a stoma. New volunteers are most welcome.