

REFERRALS

BOSVS referrals are welcome from:

- Stomal Therapy Nurses
- Health Professionals
- Family Members/Carers
- Ostomy Associations
- Self Referral



HOURS OF OPERATION

Monday	8:00am - 8:00pm
Tuesday	8:00am - 8:00pm
Wednesday	8:00am - 8:00pm
Thursday	8:00am - 8:00pm
Friday	8:00am - 8:00pm
Saturday	8:00am - 8:00pm
Sunday	Closed

POSTAL ADDRESS:

c/o PO Box 370
CHERMSIDE SOUTH QLD 4032
Telephone 07 3359 6500

Brisbane Ostomate Support Visitor Service



Support Service for New Ostomates

Telephone 07 3359 6500

ABOUT THE BOSVS

The Brisbane Ostomate Support Visitor Service is a volunteer visiting program available to all persons who are facing or who have had surgery resulting in a colostomy, ileostomy or urostomy (also known as an ostomy).

Visitors are ostomates who have had personal experience of ostomy surgery for conditions such as:

- Cancer
- Crohns Disease
- Ulcerative Colitis
- Diverticular Disease

BOSVS visitors have adjusted positively to life with an ostomy.



BENEFITS OF A BOSVS VISIT

A BOSVS visitor offers the new ostomate:

- Support
- Reassurance that ostomy surgery can have positive outcomes
- Practical advice
- The chance to talk about his/her fears and concerns with someone who has "been there, done that".

The objective of the BOSVS is to assist the wellbeing of ostomates by supporting and complementing the service provided by the new ostomate's surgeon and Stomal Therapy Nurse.

BOSVS visitors are not able to provide medical advice.

VISITS CAN BE ARRANGED -

- Before surgery
- After surgery
- In hospital
- At home

Usually visits are "face to face" however telephone contact can also be arranged if preferred or if face to face contact is difficult.

OPERATION OF THE BOSVS

The BOSVS is operated -

- in the greater Brisbane area
- by Queensland Stoma Association Inc (based at Chermiside) and Queensland Ostomy Association Inc (based at Moorooka)
- with the support and guidance of the Australian Association of Stomal Therapy Nurses Inc Queensland branch.

All BOSVS visitors have completed a special volunteer training program delivered by the Queensland Cancer Council.

