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OPEN: Mon, Tues, Wed & Thurs from 8.30am to 2.30pm & last Sat of month from 8.30am to 12.30 pm
Closed on Fridays and Public Holidays

Information Sheet

ANNUAL SUBSCRIPTION

- Non concession \$62 (representing **SAS Access Fee** \$60 + association membership fee \$2*)
 - Concession \$52[^] (representing **SAS Access Fee** \$50 + association membership fee \$2*)
- [^] A copy of a valid Centrelink Issued Healthcare or Pension card must be provided with each SAS fee payment

*The **Stoma Appliance Scheme (SAS) Access Fee** is an annual amount set by the Department of Health for access to the Stoma Appliance Scheme. The SAS Access Fee is a compulsory fee and is payable once per financial year upon lodgement of the first request for supply of ostomy products through the scheme for that financial year. The fee is to be paid to the Stoma Association where a member usually obtains their stoma-related products.*

SUPPLY ORDERING PROCEDURES

With the exception of December orders, an order for supply in the current month can be placed up to the third Wednesday of the current month with an expected availability of 10 business days (subject to eligibility for supply within that month). Orders received after the third Wednesday will automatically be carried over to the next month and will be available approximately the 10th of the following month (subject to eligibility for supply within that month). We recommend that December and January orders be placed together (on one form) as a holiday order. The holiday order should be submitted by the end of November.

The Association supplies stoma related products in terms of the Stoma Appliance Scheme and will only supply quantities as allowed under scheme guidelines. Orders which do not meet the scheme rules will be adjusted without notice.

Orders can be collected from our rooms during normal business hours, or posted for a fee. Our postage packaging and handling fees are:

Our normal postage packaging and handling charges are:

- \$10 for one standard months supply for one stoma (a flat fee of \$13 per order will apply from 1/7/2019)
- \$15 for a one month supply including approved additional supplies (a flat fee of \$13 per order will apply from 1/7/2019)
- \$15 for a one month supply for multiple stoma (a flat fee of \$13 per order will apply from 1/7/2019)
- \$15 for up to two standard months supply (sent as one parcel - maximum size 25 cubic kg).
- \$25 for a parcel to be sent via Express Post

Please note that a surcharge may apply to larger orders which are required to be dispatched in more than one carton or for interstate orders to cover the higher cost of postage.

Payment is accepted by cash, credit card (a 2% processing fee applies), cheque and money order. Cheques and money orders must be made payable to:

QUEENSLAND STOMA ASSOCIATION INC

The objective of Queensland Stoma Association is to promote the wellbeing of Ostomates in our community. The Association provides assistance and care, information, support and encouragement concerning all aspects related to stoma care and to living with a stoma. A major part of this work is to distribute free stoma appliances approved by the Commonwealth Health Insurance Commission. The Association is a non-government self-help organization with a committee of management elected from and by members. The Association employs a Manager and a number of staff who have the responsibility for the efficient operation of our centre. Our staff are assisted by a number of voluntary helpers, most of whom have a stoma. New volunteers are most welcome.