



Unit 1, 10 Valente Close, Chermside 4032  
Post Office Box 370, Chermside South 4032  
Website: [www.qldstoma.asn.au](http://www.qldstoma.asn.au)  
Email: [admin@qldstoma.asn.au](mailto:admin@qldstoma.asn.au)  
Telephone: (07) 3359 7570  
Facsimile: (07) 3350 1882

**OPEN: Mon, Tues, Wed & Thurs from 8.30am to 2.30pm & last Sat of month from 8.30am to 12.30 pm**  
**Closed on Fridays and Public Holidays**

## Information Sheet

### **ANNUAL SUBSCRIPTION**

- Non concession \$60\* (representing **SAS Access Fee** \$60 + association membership fee \$0\*)
- Concession \$50^\* (representing **SAS Access Fee** \$50 + association membership fee \$0\*)

^ A copy of a valid Centrelink Issued Healthcare or Pension card must be provided with each SAS fee payment

\* A \$2 QSA membership fee will apply from 1/7/2019

*The **Stoma Appliance Scheme (SAS) Access Fee** is an annual amount set by the Department of Health for access to the Stoma Appliance Scheme. The SAS Access Fee is a compulsory fee and is payable once per financial year upon lodgement of the first request for supply of ostomy products through the scheme for that financial year. The fee is to be paid to the Stoma Association where a member usually obtains their stoma-related products.*

### **SUPPLY ORDERING PROCEDURES**

With the exception of December orders, an order for supply in the current month can be placed up to the third Thursday of the current month with an expected turnaround of 2 weeks. Orders received after the third Thursday will automatically be carried over to the next month and will be available approximately the 10<sup>th</sup> of the following month. We recommend that December and January orders be placed together (on one form) as a holiday order. The holiday order should be submitted by the end of November.

The Association supplies stoma related products in terms of the Stoma Appliance Scheme and will only supply quantities as allowed under scheme guidelines. Orders which do not meet the scheme rules will be adjusted without notice.

### **POSTAGE/PACKAGING/HANDLING:**

- 1 month standard order - \$10
- Over 1 standard month and up to 2 month order\* - \$15
- Small emergency supply - \$25 or supplier fee, whichever is greater

\* 2 month orders are sent as one parcel. Large orders may incur a surcharge to cover the additional cost of postage

**PAYMENTS:** QSA Inc. accepts cheques, money order, cash, and card payments (excluding AMEX, Diners Club). A 2% processing fee applies to all credit card payments.

Cheques and Money Orders must be made payable to "QUEENSLAND STOMA ASSOC INC".

*The objective of Queensland Stoma Association is to promote the wellbeing of Ostomates in our community. The Association provides assistance and care, information, support and encouragement concerning all aspects related to stoma care and to living with a stoma. A major part of this work is to distribute free stoma appliances approved by the Commonwealth Health Insurance Commission. The Association is a non-government self-help organization with a committee of management elected from and by members. The Association employs a Manager and a number of staff who have the responsibility for the efficient operation of our centre. Our staff are assisted by a number of voluntary helpers, most of whom have a stoma. New volunteers are most welcome.*