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OPEN: Mon, Tues, Wed & Thurs from 8.30am to 2.30pm & last Sat of month from 8.30am to 12.30 pm
Closed on Fridays and Public Holidays

Information Sheet

ANNUAL SUBSCRIPTION

Non concession \$60 – being **SAS Access Fee** \$60 + association membership fee \$0

Concession \$50[^] – being **SAS Access Fee*** \$50 + membership fee \$0

[^] Valid Centrelink Issued Healthcare or Pension card must be presented

Please note: *The Stoma Appliance Scheme (SAS) Access Fee is an annual amount set by the Department of Health. The SAS Access Fee is a compulsory fee and is payable once per financial year upon lodgement of the first request for supply of ostomy products through the scheme for that financial year. The fee is to be paid to the Stoma Association where a member usually obtains their stoma-related products.*

SUPPLY ORDERING PROCEDURES

Orders for product may be submitted to the Association by mail, email, and fax or in person. **Orders will not be accepted by telephone.** We generally ask for orders to be received by the 20th of the month for availability by the 10th of the following month however the association will accept orders outside of these guidelines and pending eligibility, will supply on a 2 week expected turnaround. Orders received after the 3rd Thursday of the month will automatically be carried over to the following month.

The Association supplies stoma related products in terms of the Stoma Appliance Scheme and will only supply quantities as allowed under scheme guidelines.

POSTAGE/PACKAGING/HANDLING:

- 1 month standard order - \$10
- Over 1 standard month and up to 2 month order* - \$15
- Small emergency supply - \$25 or supplier fee, whichever is greater

* 2 month orders are sent as one parcel. Large orders may incur a surcharge to cover the additional cost of postage

PAYMENTS: QSA Inc. accepts cheques, money order, cash, and card payments (excluding AMEX, Diners Club). A 2% processing fee applies to all credit card payments.

Cheques and Money Orders must be made payable to "QUEENSLAND STOMA ASSOC INC".

The objective of Queensland Stoma Association is to promote the wellbeing of Ostomates in our community. The Association provides assistance and care, information, support and encouragement concerning all aspects related to stoma care and to living with a stoma. A major part of this work is to distribute free stoma appliances approved by the Commonwealth Health Insurance Commission. The Association is a non-government self-help organization with a committee of management elected from and by members. The Association employs a Manager and a number of staff who have the responsibility for the efficient operation of our centre. Our staff are assisted by a number of voluntary helpers, most of whom have a stoma. New volunteers are most welcome.